

**HISTORY AND MILESTONES**

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| Date | Milestones |
| 1992 | **Bolton Young Persons Housing Scheme** (BYPHS) established.The charity provided accommodation to homeless young people in one, two bedroomed house. |
| 1999 | The charity had increased to:* 10 houses

with a staff team of four:* 1 x Manager
* 2 x Support Workers
* 1 x Administrator
 |
| 2009 | **Nightstay** opened on Castle Street, providing accommodation to eight young people as an 18-month pilot scheme. |
| July 2012 | Bolton MBC sent out its first tender for homelessness services for young people. At this time, BYPHS offered:* 25 x **Supported Tenancies**
* 8 x bedspaces at Nightstay (which was now called **Castle House**)

The charity by then had grown to * 13 members of staff, operating out of an office on Blackburn Road.
* An annual turnover **£479,000**.

Unfortunately, staff were working 4 day weeks to avoid redundancies due to funding cuts; they were delivering Drop-In services; but were unable to offer off-site activities (and hadn’t been for 2 years).Support Workers were picking up shifts at Castle House to make up lost wages.  |
| 2013 | BYPHS secured **£278,000 in funding from the Big Lottery** (for a new project - **Project Front Door** (PFD) – which was to offer accommodation from Pentland Terrace), a property owned by Bolton at Home.7 members of staff were recruited for this new service. |
| After **winning the tender from Bolton MBC to provide services for six years**, BYPHS’ staffing structure changed to include:* 5 staff who transferred from BASE
* 1 member of staff who transferred from NCH
* 1 new administrator

and to accommodate this growth, relocated to offices in Trinity House. |
| BYPHS inherited the **Supported Lodgings** and **45 dispersed flats** including the **Stonechurch** building. |
| **Plan B** Scheme opened. |
| 2014 | Operational Manager post created to oversee the delivery of the accommodation and support services offered to young people. |
| Bolton at Home offered the Greenbank site to the charity and the **Lucas Scheme** began to offer accommodation. |
| Expansion of the Supported Tenancies Team. |
| 2015 | Comic Relief funding secured to appoint two mentors to the staff team.The charity held its first ever Gala Ball.Faces of BYPHS exhibition launched.First charity Sleepout fundraising Event held. |
| 2016 | The Administration team expanded and a Manager post created. |
| Nightstay on Castle Street closed, moved to Pentland Terrace and renamed Castle House.PFD moved from Pentland Terrace into Block One, Greenbank. |
| **Quest** joined BYPHS (the organisation was originally aligned to Castle House). |
| Developed a Child Sexual Exploitation mentor with Police and Crime Commissioner Office Grant funding. |
| Introduced a Mental Health Worker role with funding from with grant funding from the **Masonic Charitable Foundation.** |
| 2017 | **BYPHS 25th Birthday Celebration****Guardians Scheme** launched.  |
| New part-time **Fundraisers** appointed to the charity. |
| 2018 | Funding from the **Big Lottery** enabled the charity to the **Chances Team** - bringing all the mentors into one team and recruiting a manager.  |
| Service at Stonechurch expanded to prove 24/7 staff cover and more staff recruited. |
| The size of the staff team saw the central office relocated from Trinity House to **Sure Store.** |
| BYPHS changed its name to **BACKUP North West** and launched the name change at its AGM.Madness video produced. |
| 2019 | Appointment of a new Fundraising Manager |
|  | Launch of ‘The Van’ – BACKUP’s mobile coffee van selling hot drinks and homemade cakes with all profits ploughing directly into Chances. |
| 25th May 2019 | Bolton MBC sent out its second tender for homelessness services for young people, with a focus on **social value**. |
| 3rd July 2019 | Tender awarded to BACKUP. |
| 8th March 2021 | BACKUP moves Head Office from Sure Store to **Bridgeman House**. |
| 2021 | Stonechurch returned to Onward Housing Association. |
|  | Redds Project opened, in what was Castle House on Pentland Terrace. |
|  | The Loft House opened in a newly refurbished building. |
| 2022 | **BACKUP celebrates it 30 year anniversary**. |
|  | The charity wins the Charity of the Year at the She Inspires awards and Maura Jackson wins the Women in Leadership award.  |

**Awards**

***Organisation awards:***

* Investors in People GOLD 2014.
* Bolton Business Award 2016 – we are backing Bolton.
* Investors in People GOLD 2017.
* North West Charity of the Year 2017
* Bolton Business Award 2018 – not for profit
* Regional Workplace Wellbeing Award – GM Chamber 2018
* National finalist in British Chamber of Commerce Workplace well-being award 2018.
* Investors in People GOLD employer of the year finalist 2018 and 2015 **GLOBAL** award.
* Finalist in North West Charity Awards – fundraising team of the year – September 2019.
* Winner in Women in Housing awards – Marketing and Communications Initiative (for the Madness Video) October 2019
* Freshies 2020 Treasured team Award
* Finalist of E3 business awards Charity of the Year.
* CIH finalist Housing Heroes 2021 Project of the Year (National)

***Chief Executive, Maura Jackson***

* Inspire Women Award 2016 – going the extra mile category. (Bolton)
* North West Inspiring Women Award 2018 – community category.
* 2nd in the Barclays North West Professional Woman of the Year “not for profit” 2018 (highly commended)
* National Chartered Institute of Housing Inspirational Leader of the year 2017
* National Business Women’s Awards 2018 at Wembley Stadium – Third sector Champion.
* Institute of Directors – North West and Isle of Man Director of the Year Third sector, April 2019. Find out July 2019 whether selected as a national finalist.
* Finalist in E3 business awards 2019 Outstanding Woman in Business.
* Placed second in Inspire Women Awards Bolton 2019 - Leadership category.
* Winner 2019 EVA awards: Inspirational Woman. September 2019.
* Bolton Business Awards – Business Person of the Year 2019
* Freshies Phoenix Award 2020
* Investors in People GLOBAL Leader of the Year 2021

***Individual members of staff:***

* Sharon Mathews, Jo Vickers, Dee Gilmore and Maura Jackson have also been winners or finalists in awards bringing positive attention to BACKUP.

***Awards to young people:***

* Young people have been winners and finalists at Bolton at Home Stars in the Community Awards. (Jordan Flanagan, Martyn Parker, Christopher Buckett and Liam Myers have won it.)
* Star in the Community Awards – Spirit of Youth won by Jessica Green-Howard on 23.06.22